

Enchanted Bakes

Address: 15 Richmond Close, Holywood, BT18 9TB

Phone:

Email: info@enchantedbakesni.com



Wedding Cake Contract

This Contract is between _____ herein referred to as the client and Enchanted Bakes.

Total Price of Cake:

Additional Costs (delivery, equipment etc):

Initial Deposit:

Total Cost:

Client Details

Name:

Address:

Main Phone:

Alt Phone:

Email:

Emergency Contact/Nominated Person Details (if applicable)

Name:

Address:

Main Phone:

Alt Phone:

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Event Details

Event Date:

Venue Location:

Number of guests:

Cake Details

Number of servings:

Cake details/design:

Tier 1 (Flavours/Fillings):

Tier 2 (Flavours/Fillings):

Tier 3 (Flavours/Fillings):

Tier 4 (Flavours/Fillings):

Tier 5 (Flavours/Fillings):

Photos/References pictures attached.

Terms and Conditions

Retainers, Deposits and Payments

- ✧ The date of the event is considered “booked” upon receipt of a non-refundable, non-transferable deposit of £50 and signed contract.
- ✧ A payment equal to 50% of the total cost is due 4 to 6 weeks prior to the event.
- ✧ Final payment is due 2 weeks prior to the event.
- ✧ If the cake is booked 6 to 8 weeks prior to the event, the deposit will equal 50% of the total cost plus an additional charge of £50.
- ✧ If the cake is booked within 6 weeks prior to the event, the total cost must be paid upfront.

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- ✧ If the client fails to make payments, Enchanted Bakes will cease work, the order will be cancelled and no refund will be given.
- ✧ The preferred methods of payment are cash, paypal or bank transfer.

- ✧ The client is liable for any costs associated with making payment (bank transfer fees, paypal charges etc).
- ✧ The client will receive a grace period of 7 days after the payment date to pay any outstanding debt before the contract is cancelled.

Liability

- ✧ Enchanted Bakes is not responsible for bodily injury, property or consequential damage, which may result from services.
- ✧ Enchanted Bakes is not responsible for any damage to the cake or shortage of the cake caused by anyone not employed by Enchanted Bakes.
- ✧ Enchanted Bakes will not fulfil any order or deliver any cakes if payments have not been made in full.

Fulfilment of contract

- ✧ Enchanted Bakes is not responsible for any delay or inability to deliver based on accidents, natural disasters, transportation issues, inclement weather, illness, death, labour troubles, delay in supplies, disputes or strikes or any other circumstance beyond Enchanted Bakes control.
- ✧ If Enchanted Bakes has completed the cake but is unable to deliver due to uncontrollable circumstances, the client will be refunded the delivery cost and 10% of the total cost.
- ✧ If the client collects the cake, Enchanted Bakes no longer assumes any responsibility for any loss or damage caused to it.

Cancellation

- ✧ The client must notify Enchanted Bakes if there is any change to the date of event or complete cancellation at the clients earliest convenience.
- ✧ If a cancellation occurs before 8 weeks prior to the event, no penalty will be charged and all money minus the initial deposit will be refunded.
- ✧ If a cancellation occurs after 8 weeks prior to the event, no penalty will be charged, no refund will be given and the client is liable for 50% of the total cost.
- ✧ If a cancellation occurs after 4 weeks prior to the event, the client will still be liable for full payment of the total cost.

Changes to Order

- ✧ Any changes must be submitted at least 14 days prior to the event.
- ✧ There will be no changes allowed after 14 days prior to the event.
- ✧ All changes are at the discretion of Enchanted Bakes and the client may be liable for additional charges at any point after the cake is booked.

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Design of the Cake

- ✧ Enchanted Bakes will follow the clients requests as closely as reasonably possible to create the desired cake.
- ✧ Enchanted Bakes cannot be held responsible for variations in design, colour or flavour due to variation in ingredients, unforeseen circumstances and environmental effects.
- ✧ Enchanted Bakes cannot duplicate copyrighted designs but will ensure the finished cake is similar.

Serving Amounts & Sizes

- ✧ The servings sizes are 2 inch x 1 inch x 4 inch finger portion.
- ✧ Serving size estimations are not guaranteed to be exact.
- ✧ Enchanted Bakes are not responsible for a shortage of cake if the pieces are cut larger than estimated.

Allergy and Dietary Warnings

- ✧ Enchanted Bakes goods may have come in contact with or contain gluten, milk, eggs, soya, nuts, peanuts, sesame seeds and sulphites.
- ✧ Natural & artificial dyes, natural & artificial flavourings, sugar, artificial sweeteners, natural & artificial colourings and other allergens not listed.
- ✧ The client is responsible for ensuring guests are aware of any potential allergy hazards.

Ornaments & Equipment

- ✧ A deposit is required for rental of all ornaments & equipment.
- ✧ The equipment must be returned within 48 hours prior to the event.
- ✧ The returned ornaments and equipment is evaluated and a refund of the deposit is based on the condition of the items.
- ✧ All personally supplied ornaments and equipment must be provided at least 7 days prior to the event or otherwise agreed.

Delivery & Set-up

- ✧ There is a delivery fee of 50p per mile based on a round trip from Enchanted Bakes location and a setup charge of £10.
- ✧ Enchanted Bakes is not responsible for lateness or inability to deliver if the venue is changed within 72 hours of the event.
- ✧ The client is responsible for ensuring that the venue is available for delivery at least 1 hour before the start of the event.
- ✧ The client is responsible for providing a suitable environment for the cake (away from heaters, vibrations, people, suitable surface, suitable outdoor protection).
- ✧ If an inadequate environment is provided, Enchanted Bakes may take guidance from venue staff if possible.

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- ✧ Enchanted Bakes is not responsible for any loss or damage caused during delivery and set-up by anyone other than Enchanted Bakes employees.
- ✧ The client must sign a waiver to ensure that the condition of the cake is satisfactory.

- ✧ If the client is unavailable they must provide the contact details of a nominated person to sign the waiver.
- ✧ If neither the client or nominated person is available to sign, Enchanted Bakes will send photographic evidence to the clients main phone number and email which will serve as a signature.
- ✧ Once the waiver is signed, Enchanted Bakes is not responsible for the cake and will not be liable for any subsequent loss, theft or damage.

Photographs

- ✧ Enchanted Bakes reserves the right to use all photographs of the cake for advertising purposes.

Cake Contract Agreement

Your cake is very important to us. Please ensure you carefully look over the contact, event and cake details within the contract to make sure that everything is correct. If you find any mistakes, let us know immediately.

Please print, sign and date below to show that you agree to all the details of your order as stated in this contract and have read, understood and agree with the terms and conditions.

PRINT NAME:

SIGNATURE:

DATE:

I HAVE READ, UNDERSTOOD & AGREE TO ALL TERMS AND CONDITIONS: